



RIDGEVIEW ACADEMY OF BAGUIO
#38 Queen of Peace Rd., Baguio City

November 17, 2017

FEDERICO P. MARTIN, Ed.D., CESO VI
Schools Division Superintendent
Baguio City Division
Baguio City

Sir:

Greetings from Ridgeview Academy of Baguio.

May we inform you that our school, Ridgeview Academy of Baguio is one of three (3) centers/schools in the Cordillera Administrative accredited by TESDA CAR to offer Contact Center Service NCII. Our TESDA accreditation is WT201614112081 issued December 13, 2016, a copy of which is hereby enclosed. To date we have more than 35 trainees/graduates most of whom are now employed in the different call centers such as Convergys, Sitel, Sutherland, while others are working in tutorial centers and home-based marketing.

Fully aware that Contact Center Service NCII is offered in the Senior High Schools, may we request that this information be disseminated to the Senior High School students enrolled in Contact Center Services II, to have their OJT here at Ridgeview Academy of Baguio. Our school has 25 computers with very good internet connection (required by TESDA) and excellent trainers who worked in the BPO industry. As an after-training service the school can recommend qualified graduates who have completed 144 hours of training (80 hour from the SHS plus 64 hours from Ridgeview Academy) to be interviewed by the Call Center company representatives for possible employment.

Thank you very much for your help. We look forward to a positive response on this request.

Very truly yours,

Remedios Taguba
Remedios Taguba, Ph.D.

